



## ABOUT US

Based in South Australia, The Jackpot Club was established as a Registered Training Organisation in 1995. We are well regarded in the hospitality industry for offering an exceptional standard of training for gaming in South Australia. Our trainers and assessors have extensive industry knowledge and years of experience. We take pride in training all students to the highest standard with the most appropriate and relevant industry information.

## TRAINING LOCATIONS

We run our training courses from varying locations across South Australia including:

- Adelaide Metro
- Limestone Coast –Mount Gambier
- Eyre & Western – Port Lincoln & Whyalla
- Other locations subject to demand

If you have a group of 10 or more that requires training please contact us for a training solution that can be tailored to your needs.

## BOOKINGS & ENQUIRIES

To book into any of our scheduled training courses please visit our training portal at [www.jackpotclubtms.com](http://www.jackpotclubtms.com). Alternatively, you may visit the training page on our website and click on the **Enrol** tab which will direct you to our training portal.

Please feel free to contact us if you would like information about training dates and locations, enrolments, fees and any other queries you may have.

Phone: (08) 8357 7488  
Web: [www.jackpotclub.com.au](http://www.jackpotclub.com.au)  
Email: [info@jackpotclub.com.au](mailto:info@jackpotclub.com.au)

## PRICING

Basic Gaming:	\$300 per person
Advanced Gaming:	\$80* per person
Further Advanced Gaming:	\$60* per person

**PLEASE NOTE:** \* Additional charges occur for regional training\*

Fees are excluded for employees of Jackpot Club venues.

## PARTICIPANT ELIGIBILITY CRITERIA

Participants must meet the minimum criteria stated below to enrol in any of our courses on offer.

- Participants must be a minimum of 18 years of age.
- Where applicable, participants must have successfully completed required training within the last 2 years.
- All courses are delivered in English. It is a requirement that participants attend with appropriate language, literacy and numeracy skills necessary to complete the course. Where there is doubt as to the language, literacy and numeracy skills of a participant, pretesting may be required to ensure the minimum required standard is met prior to enrolment.
- You must notify us of any disabilities or other special requirements so we can ensure that the course is suited to your needs.
- A Unique Student Identifier (USI) must be provided for each participant. Please see [www.usi.gov.au](http://www.usi.gov.au) for more information.
- Payment must be received prior to the commencement of training.
- Experience in the gaming/liquor/hospitality industry is an advantage but not essential.

Visit our website [www.jackpotclub.com.au](http://www.jackpotclub.com.au) for additional information on eligibility criteria, privacy statements, and terms and conditions.

Successful completion of courses on offer does not guarantee employment in the hospitality industry but is an advantage for those seeking employment in this field of work.

## BASIC GAMING TRAINING

Recognised by Consumer and Business Services

### DURATION

This course is delivered over 2 x 7.5 hour days.

### WHAT DOES THE TRAINING COVER?

This course also includes nationally accredited units:



- SITHGAM022 Provide Responsible Gambling Services
- SITHGAM023 Attend Gaming Machines

This course will give the participant the required skills and knowledge to

- Provide responsible gambling services
- Provide information and assistance to customers about problem gambling
- Identify and report on indicators of problem gambling including automated risk monitoring
- Explain and understand pre-commitment principles
- Implement gaming barring arrangements and resolve barring breaches
- Respond usefully to approaches for help regarding a gambling problem
- Identify regulatory and procedural requirements from source documentation
- Advise customers on gaming activities
- Operate and maintain gaming machines
- Monitor security of gaming areas
- Make gaming machine payouts
- Operate and maintain coin dispensing equipment

### WHO NEEDS TO UNDERTAKE THE TRAINING?

All persons appointed as a Gaming Manager or Gaming Employee in South Australia must complete Basic Gaming Training within 3 months of approval to comply with legislative requirements in South Australia.

### WHAT ACCREDITATION WILL BE AWARDED?

On successful completion of the course, participants will be awarded a statement of attainment for each of the nationally accredited units and a statement of attendance for Basic Gaming Training which is recognised by Consumer and Business Services, the senior regulator for commercial forms of gambling in South Australia.



## ADVANCED GAMING TRAINING

Recognised by Consumer and Business Services  
Under section 10B(1)(b) of the Gaming Machines Act 1992

### DURATION

This course is delivered over 1 x 7 hour day.

### WHAT DOES THE TRAINING COVER?

This course will give the participant the required skills and knowledge to:

- Understand and implement prescribed duties, namely the roles and responsibility of a Gaming Manager
- Identify problematic gambling behaviour, review and act upon records made, including responding to automated risk monitoring systems
- Offer low level intervention and referral to gambling help services
- Assist players to implement a pre-commitment limit
- Resolve and determine applications for complex and involuntary barrings and breaches
- Understand and explain services offered by a variety of gambling help services
- Differentiate in practical workplace situations the roles of bodies or officials relevant to regulatory and procedural requirements

### WHO NEEDS TO UNDERTAKE THE TRAINING?

All persons appointed as a gaming manager must complete this course within three months of approval to comply with legislative requirements in South Australia., (Must complete Basic Training before undertaking Advanced Training).

Gaming managers must also repeat this course every two years to remain compliant.

Advanced Training can also be undertaken by gaming employees who are required to repeat Basic Gaming training every two years.

(Note if a gaming employee does not undertake Advanced Training they must repeat Basic training every two years)

### WHAT ACCREDITATION WILL BE AWARDED?

On successful completion of the course, participants will be awarded a statement of attainment for Advanced Gaming Training, which is recognised by The Independent Gambling Authority, the senior regulator for commercial forms of gambling in South Australia under section 10B(1)(b) of the Gaming Machines Act 1992.

## **FURTHER ADVANCED GAMING TRAINING**

Recognised by Consumer and Business Services  
Under section 10B(1)(b) of the Gaming Machines Act 1992

### **DURATION**

This course is delivered over 1 x 4 hour day.

### **WHAT DOES THE TRAINING COVER?**

This course will give the participant the required skills and knowledge to:

- Understand and implement prescribed duties, namely the roles and responsibility of a Gaming Manager
- Identify problematic gambling behaviour, review and act upon records made, including responding to automated risk monitoring systems
- Offer low level intervention and referral to gambling help services
- Assist players to implement a pre-commitment limit
- Resolve and determine applications for complex and involuntary barrings and breaches
- Understand and explain services offered by a variety of gambling help services
- Differentiate in practical workplace situations the roles of bodies or officials relevant to regulatory and procedural requirements

### **WHO NEEDS TO UNDERTAKE THE TRAINING?**

All persons appointed as a gaming manager must complete this course within three months of approval to comply with legislative requirements in South Australia., (Must complete Basic Training before undertaking Advanced Training).

Gaming managers must also repeat this course every two years to remain compliant.

Advanced Training can also be undertaken by gaming employees who are required to repeat Basic Gaming training every two years.

(Note if a gaming employee does not undertake Advanced Training they must repeat Basic training every two years)

### **WHAT ACCREDITATION WILL BE AWARDED?**

On successful completion of the course, participants will be awarded a statement of attainment for Advanced Gaming Training, which is recognised by The Independent Gambling Authority, the senior regulator for commercial forms of gambling in South Australia under section 10B(1)(b) of the Gaming Machines Act 1992.